• **Total Customer Satisfaction:** supplying products and services that meet present and future customer requirements and expectations.

• **Improvement:** dedicated to continual improvement of our performance in every aspect of our business activities.

• **Growth:** maintaining and improving over time in accordance with our strategic business plan which takes into account available technology, economic feasibility, and financial aspects in order to ensure stable product and processes, and technological innovation.

• **Employee Satisfaction:** adequately train all employees according to their skills, responsibilities, and specified job duties; their contribution shall be recognized, appreciated, and they shall have the opportunity to reach their full potential.

• **Responsible Care:** working daily to protect the health, safety and security of our employees, customers, surrounding communities, interested parties, and persons working on behalf of the company, demonstrating respect for the environment, promoting pollution prevention, and compliance with all laws and regulations governing our business activities, taking into account that all injuries, occupational illnesses, and environmental harm can be prevented.

Management is committed to defining and reviewing goals set in order to apply these principles, to assessing the effectiveness and efficiency of its organization, designing innovative solutions, effectively managing risk, and ensuring continual improvement.

Management believes in applying Management Systems in accordance with recognized international standards and is committed to maintaining systems for quality, environment, health, safety, and security. Where applicable, these standards shall be aligned with the Guiding Principles of Responsible Care®.

Management is committed to communicating these principles so that they are understood, accepted, and shared by all of the employees, customers, surrounding communities, interested parties, and persons working on behalf of the company.

David Li – President & CEO, Cabot Microelectronics Corporation

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